










# Woodrush High School

An Academy for Students Aged 11-18

Early Help for Children and Families – 2023-24

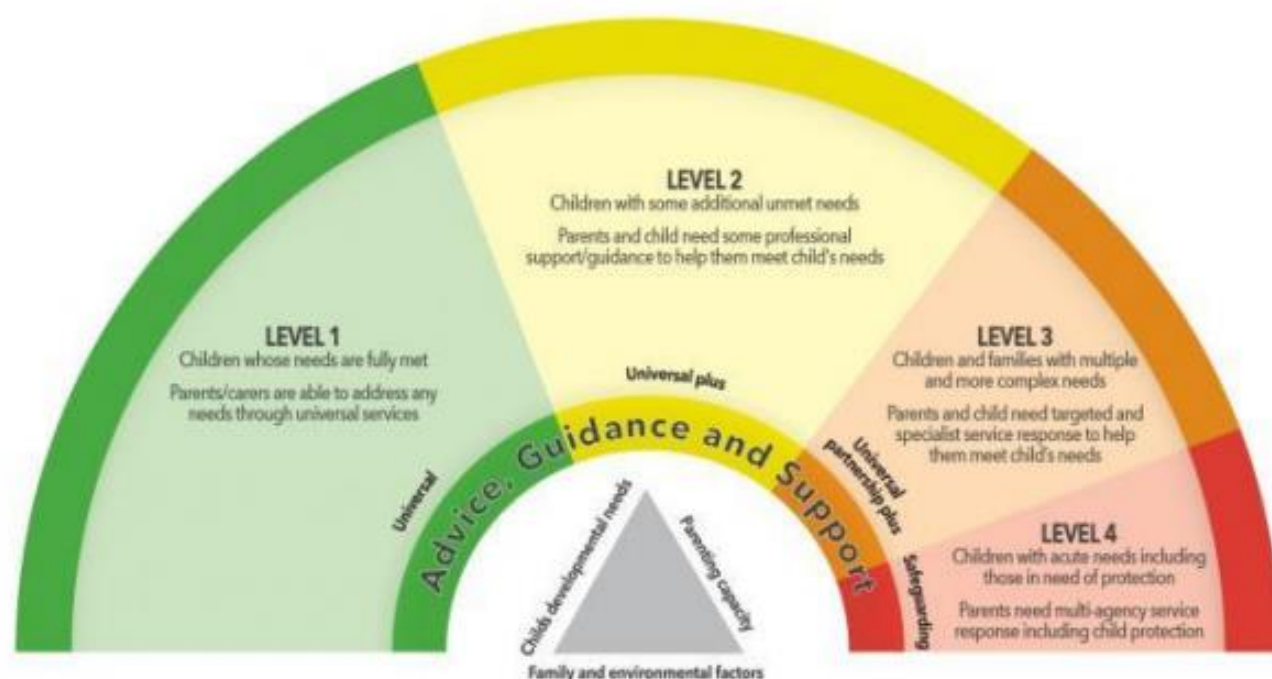
Providing early help to our pupils and families at Woodrush High School means we are more effective in promoting support as soon as we can. Early help means providing support as soon as a problem emerges, at any point in a child's life.

## Key Pastoral Support Staff that support Universal and Targeted in School Early Help

Safeguarding and Wellbeing				Student Support and Development			
Mental Health and Wellbeing		Looked After Children	Pupil Premium Lead	Social and Emotional Development		Special Educational Needs	Family Support and Engagement
<b>Mr Monk</b> Deputy Headteacher – Designated Safeguarding Lead (DSL) and Senior Leader for Mental Health and Wellbeing Youth MHFA Champion	<b>Mrs Bromwich-Lee</b> School Counsellor Youth MHFA Champion	<b>Mrs Francis</b> Student Engagement Leader / Deputy Designated Safeguarding Lead (DDSL) / Lead for Looked After Children	<b>Mrs D Cassidy</b> Student Engagement Leader / Deputy Designated Safeguarding Lead (DDSL) / Pupil Premium Lead	<b>Mrs Holtom-Brown</b> Assistant Headteacher – Attitudes to Learning / Senior Leader responsible for Looked After Children DDSL	<b>Mr Holtom</b> Lead Head of Year	<b>Mrs Stafford</b> SENCO	<b>Mrs Gittins &amp; Mrs McCarthy</b> SEND Family Support
							
Provision in School							
<p>Mr Monk is the Designated Safeguarding Lead in school and the Senior Lead for Wellbeing and Mental Health.</p> <p>If your child is experiencing severe Mental Health issues always contact your GP in the first instance. You can also make referrals to CAMHS (Child and adolescent mental health support) or we can support that referral.</p> <p>We can support students who are experiencing poor Mental Health and Wellbeing with programs and interventions in school.</p>	<p>Mrs Bromwich-Lee is the school counsellor providing support for students who need help and support at any time.</p> <p>We offer counselling for:</p> <ul style="list-style-type: none"> <li>bereavement</li> <li>anxiety</li> <li>relationships and friendships</li> <li>trauma support</li> <li>bullying</li> <li>welfare</li> <li>social, emotional, mental health needs</li> <li>further referral for support to external agencies</li> </ul>	<p>Mrs Francis is a Deputy Safeguarding Lead and our Lead teacher for Looked After Children. She coordinates support for students who are currently in local authority care or have previously been in care.</p> <p>We ensure that we work closely with families to offer support and structure to overcome any difficulties This includes specific guidance and support for or LAC students</p>	<p>Mrs Cassidy is a Deputy Designated Safeguarding lead. She is our main lead on Early Help and supporting families with Early Help Assessment.</p> <p>Mrs Cassidy can then support referrals to external bodies as needed to ensure the family is receiving support.</p> <p>Mrs Cassidy also supports our Pupil Premium Students – Attendance, Enrichment and Academic Outcomes.</p> <p>The role also encompasses supporting families in economic hardship with uniform and foodbank support</p>	<p>Mrs Holtom-Brown supports the behaviour and attitudes to learning of students within the school. This includes:</p> <ul style="list-style-type: none"> <li>Providing support for students not engaging in school</li> <li>Behaviour Support Plans</li> <li>Working with external agencies to provide support for students.</li> <li>Supporting students in alternative provision</li> </ul>	<p>Mr Holtom supports our pastoral team by providing bespoke packages of support for students to ensure their attitudes towards their learning improves. This includes:</p> <ul style="list-style-type: none"> <li>Restorative support for students</li> <li>Behaviour workshops and conferences</li> </ul>	<p>Mrs Stafford leads and co-ordinates provision in our SEND department. In Student Support, students can receive one to one and small group academic interventions, screening for learning and behavioural needs, ADHD support. AHD support, emotional and social interventions, co-ordinated external support, and numeracy and reading programs. Ruby our therapy dog is also used to support students</p>	<p>Mrs Gittins and Mrs McCarthy work closely with families whose children have learning needs or need social and emotional support. They closely liaise with families to ensure support is in place and also support staff to ensure the right support is in place for these students</p>

## Early Help Support Worcestershire - Early Help Needs Assessment (EHNA)

Figure 1: The continuum of need



## Early Help Support Birmingham

Birmingham's Right Help, Right Time (RHRT) framework sets out four layers of children's needs: Universal, Universal Plus, Additional and Complex/Significant. Our Early Help offer predominantly focuses on the two middle layers - Universal Plus and Additional Needs. Universal

**Universal** - a range of services such as maternity services, health visitors, school nursing, GP practices, early years, school and education settings, housing and youth services are provided as a right to all children including those with universal plus, additional and complex needs.

These services are well placed to recognise and respond when extra support may be necessary either because of the child's changing developmental, health and wellbeing needs or because of parental or family circumstances.

Children with **Universal Plus** needs are best supported by those who already work with them such as health professionals, children's centres, school settings, organising additional support with local partners as needed. This can be through an Early Help Assessment and a Family Plan.

For children with **Additional Needs** a co-ordinated multi-disciplinary approach is usually best led by a professional already known to the family. This lead professional will engage the family and other professionals to co-ordinate support through one plan. Where the support needed is more than a lead professional can organise effectively, the Family Support/Think Family services can work with the family in a more intensive way.

**Complex/Significant Needs** are those where statutory and/or specialist intervention is required to keep children safe or to ensure their continued development.

## Our Early Help Offer

Early Help is a pathway to supporting you and your child as they grow up when you or they may need further support or guidance.

Providing early help to our pupils and families at Woodrush High School means we can improve outcomes for children, families, and communities, providing support as soon as a problem emerges, at any point in a child's life, from the early years through to teenage years.


### **Early Help can support children and their families who may be struggling with:**

- Routines and family rules
- Families who may not be eating healthy food
- Keeping to a healthy lifestyle
- Children who are caring for a family member
- Children who may not want to go to school for different reasons
- Disability within the family including children being a young carer
- Children in the family have special educational needs (SEND)
- Children who may becoming involved in anti-social or criminal behaviour
- Children who go missing from home
- Children or parents / carers misusing drugs or alcohol
- Children at risk of being tricked, forced, or made to work in the criminal world
- Children who may need support because they may live in a home and see drug or alcohol abuse or adult mental health problems.
- Children who have parents who argue a lot (and sometimes might hurt each other) whether the parents live together or apart.
- Children at risk of being groomed to join groups which support illegal views
- A privately fostered child (a child from another family living within your family home)

Early help relies upon local groups and people in the community, sometimes we work together to help children, young people, and their families.

Everyone needs help at some time in their lives and therefore an ethos of early help is important for any school.

## Local Services

Family Hub	School Holidays
<p><b>Pear Tree - Bromsgrove</b></p> <p>We provide a variety of services from our Family Hubs, including parenting courses and groups, community activities, health visiting clinics and vitamin collections. For more information on vitamins and how to purchase them please visit our <a href="http://Healthy Start - Vitamins   Starting Well (startingwellworcs.nhs.uk)">Healthy Start - Vitamins   Starting Well (startingwellworcs.nhs.uk)</a></p> <p><b>Contact Us</b></p> <p><b>Hub opening times</b></p> <p>Monday - Friday 9:00am - 4:30pm</p> <p><b>Address</b></p> <p>Pear Tree, Broad Street, Bromsgrove B61 8LW</p> <p><b>Telephone</b></p> <p>01527 835775</p>	<p><b>Welcome everyone, we're glad you're here!</b></p> <p>Bring it on Brum, also known as Birmingham Holiday Activities, is a new programme for families in Birmingham, set up to help all.</p>  <p>Across the City there will be a whole host of activities taking place in schools, leisure centres, youth clubs, community venues and parks.</p> <p>Children, young people (and their parents) have fulfilling, active, fun-filled and healthy school holidays. Activities include indoor and outdoor games; cookery skills; arts and crafts; sports, fitness and dance; health and wellbeing; quizzes; park activities and nature trails.</p> <p><a href="#">Bring it on Brum! – Holiday Activities and Food</a></p>
Youth Centre	Local Foodbank
<p><b>Woodrush Youth and Community Centre</b> is a warm and friendly place to socialise with your friends outside of school. As well as opportunities to be involved in arts and crafts, cooking, games and workshops they have:</p> <ul style="list-style-type: none"> <li>• an outdoor games area</li> <li>• game consoles</li> <li>• pool tables</li> <li>• table tennis</li> <li>• computer room</li> <li>• tuck shop</li> <li>• sports night (football and basketball)</li> </ul> <p><b>Groups:</b></p> <p><b>Mondays 7pm -9pm: Ages 13yrs to 18 yrs</b> for young people who go to Woodrush High school or live in Wythall (School year 9/13 - free entrance fee)</p> <p><b>Tuesday 6.30pm- 8.30pm: Ages 11yrs to 13 yrs</b> (school years 7/8) for young people who go to Woodrush High School or live in Wythall. Entrance fee £1.00</p> <p><b>Thursday's evenings</b> are dedicated to special projects and change throughout the year. Please contact Woodrush Youth and Community Centre for the latest clubs taking place.</p>	<p><b>Hollywood Christian Life Centre</b> operates the local food bank at Simms Lane, Hollywood, B47 5HN (01564 822726)</p> <p>The food bank is making a real difference in the lives of some families in our local area, so every support is appreciated.</p> <p>The food bank is open every Monday from 1.30-2.30pm for anyone who needs it.</p> <p>Donations can also be made at this time or can be dropped off at the Parish Council Office, Beaudesert Road, Hollywood B47 5DP between 10am and 2pm Monday to Friday. All donations will be passed to the Hollywood Christian Life Centre.</p> <p>If you are able to donate, then the following food and essential items are specifically needed:</p> <ul style="list-style-type: none"> <li>– deodorant, shower gel, shampoo, washing liquid, washing up liquid, toilet roll, Sanitary towels</li> <li>– biscuits, tinned meat, tinned tuna, tinned vegetables (e.g. carrots/potatoes) tinned ready to eat dishes like meatballs in tomato sauce, stewed steak, etc.</li> <li>– cereals, pasta, rice</li> </ul> <p>Alternatively, financial donations are appreciated as these are used to purchase the items that local families need but are struggling to afford.</p>

Early Help Family Support District Team	Library
<p data-bbox="89 125 558 159">Bromsgrove, Early Help Family Support</p> <p data-bbox="89 197 542 226">Team contact number: <b>01905 845154</b></p> <p data-bbox="89 232 229 262">Team email</p> <p data-bbox="89 268 782 336">address: <a href="mailto:FamilySupportBromsgrove@worschildrenfirst.org.uk">FamilySupportBromsgrove@worschildrenfirst.org.uk</a></p> <p data-bbox="89 374 774 441"><b>Request for Early Help Services</b> - <a href="https://www.worschildrenfirst.org.uk/Request-for-Early-Help-Services-Bromsgrove">Request for Early Help Services - Bromsgrove (worschildrenfirst.org.uk)</a></p>	<p data-bbox="810 125 1490 226">The library, which is located on the first floor of the Woodrush Community Hub, provides access to a wide range of resources in a modern and vibrant space.</p> <p data-bbox="810 232 1490 336">Worcestershire County Council and Woodrush High School are working in partnership to run an integrated library service for the local community.</p> <p data-bbox="810 342 1500 546">You can <b>access your library account renew loans online</b> - <a href="https://www.capitadiscovery.co.uk">capitadiscovery.co.uk</a> or by visiting any other Worcestershire Library. You can renew over the phone by calling the Worcestershire Hub on 01905 822722 or you can use our 24 hour automated renewal system on the same number.</p> <p data-bbox="810 553 1503 620"><b>Worcestershire Libraries &amp; Learning Service</b> <a href="#">Worcestershire Libraries</a>   <a href="#">Worcestershire County Council</a></p> <p data-bbox="810 627 1086 656">Normal Opening Times</p> <ul data-bbox="826 663 1453 873" style="list-style-type: none"> <li>• Monday: 9:30am - 1.00pm, 2.00pm - 5.00pm</li> <li>• Tuesday: 9:30am - 1.00pm, 2.00pm - 5.00pm</li> <li>• Wednesday: 9:30am - 1.00pm, 2.00pm - 5.00pm</li> <li>• Thursday: Closed</li> <li>• Friday: 9:30am - 1.00pm, 2.00pm - 5.00pm</li> <li>• Saturday: 9:30am - 1.00pm, 2.00pm - 4.00pm</li> </ul>

<p data-bbox="89 976 509 1010"><b>Early Help Family Support Service:</b></p> <p data-bbox="89 1048 1490 1187">The Early Help Family Support Service is delivered by Worcestershire Children First directly to families permanently living in Worcestershire who have children aged 0-18 years old and need help and support specifically from a Family Support Worker. For more information, please visit: <a href="#">Worcestershire Children First Early Help Family Support Service   Worcestershire County Council</a></p>
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## Health (including mental health, emotional wellbeing, and sexual health)

The **Starting Well Partnership** offers a range of health services which support both children and families experiencing a range of health issues.

[Worcestershire Health Visiting Service | Starting Well \(startingwellworcs.nhs.uk\)](#)

If your child is under 5 years old and you need advice on issues such as feeding, behaviour, or toileting you can contact the *Telephone Advisory Service* on 0300 123 9551 (Monday – Friday 9am til 3pm). A Health Visitor will assist you over the phone with any worries, concerns, or questions you have.

[School Health Nursing | Starting Well \(startingwellworcs.nhs.uk\)](#)

**School health nurses** offer a range of services such as home visits, health needs assessments, time4u drop-in service, school aged hearing and national child measurement programme to support the needs of children and their families.

[Text service supporting young people | Starting Well \(startingwellworcs.nhs.uk\)](#)

**Chat health** is a free and confidential text service for young people in need of advice or support  
To confidentially contact your school nurse, text: 07507331750

[Social Prescribing: Onside Advocacy, Worcestershire \(onside-advocacy.org.uk\)](#)

**Social Prescribers** support you to take control of your health and look after yourself by making connections with the different types of community support available.

[CAMHS | Herefordshire and Worcestershire Health and Care NHS Trust \(hacw.nhs.uk\)](#)

**CAMHS** provides mental health help to children, young people and their families across Herefordshire and Worcestershire

[Home - Kooth](#)

**Kooth** is an online mental wellbeing community which offers free, safe, and anonymous support.

[Reach 4 Wellbeing | Herefordshire and Worcestershire Health and Care NHS Trust \(hacw.nhs.uk\)](#)

The **Reach4Wellbeing** team promotes positive wellbeing to reduce the stigma of mental health by providing short-term group programmes for children and young people age 5-18 experiencing mild to moderate anxiety and low mood.

[Papyrus UK Suicide Prevention | Prevention of Young Suicide \(papyrus-uk.org\)](#)

**Papyrus** can offer suicide prevent support providing free and confidential helplines, advice, webchats, and resources.

[Home | Healthy Minds \(whct.nhs.uk\)](#)

**Healthy Minds'** 24/7 mental health helpline provides support or advice if you, or someone you know, is experiencing a mental health crisis and needs urgent help. Its available 24 hours a day to anyone in Herefordshire and Worcestershire.

[Winston's Wish - giving hope to grieving children \(winstonswish.org\)](#)

**Winston's Wish** provide support for children and young people following the death of a sibling, parent, or a person important to a child.

[Sexual Health Know Your Stuff | Sexual health | Worcestershire County Council](#)

[Worcestershire Integrated Sexual Health Service \(WISH\) | Herefordshire and Worcestershire Health and Care NHS Trust \(hacw.nhs.uk\)](#)

WISH offer friendly and non-judgemental specialist services to support with information and advice, contraception, pregnancy, STIs and screening.

**Under 21 Saturday Service** - Clinic telephone lines are open between 10:00am – 12:30pm on Saturdays - Please call: 01905 681673 for further details.

Young People have a telephone consultation and are asked questions about their relationships. Callers will be advised what to do next and directed towards a clinic if necessary.

WISH have a dedicated Outreach nursing service. Referral forms can be found at [www.knowyourstuff.nhs.uk](http://www.knowyourstuff.nhs.uk). The Outreach team see young and vulnerable people who couldn't otherwise access sexual health services.

Free STI test kits and contraception: [SH:24 Free Home STI STD Test | Sexual & Reproductive Health \(sh24.org.uk\)](#)

## Bullying (including Cyberbullying)

If you are concerned your child or a child you know is being bullied there are several services and useful links which can help you support your child as a parent.

In the first instance if bullying is happening at school, please speak to a member of staff who will be able to help.

The following links will provide you with more information if you or someone you know is being bullied:

[Is your child or someone you know being bullied? | Worcestershire County Council](#)

[Are you being bullied? | Worcestershire County Council](#)

[Cyberbullying | Worcestershire County Council](#)

[Kidscape | Resources and Publications](#)

## Online Safety

If you have concerns around the safety of your child or a child you know online, the following links will provide you with information, support, and advice to help understand the risks and keep your child safe online:

- [Think U Know | Information for parents](#)
- [Online safety | Barnardo's \(barnardos.org.uk\)](#)
- [Educate Against Hate](#)
- [www.internetmatters.org](#)
- [BBC | 8 tips for staying safe online](#)

Sexting is the sending or receiving of sexually explicit images, videos or conversations online.

[Sexting and sending nudes | NSPCC](#)

[Think U Know | Parents Sexting Guide](#)

## Relationships

The following services and links offer information, advice, and intervention on healthy relationships for your family and children:

- [Healthy relationships | NSPCC](#)
- Challenges at home: [Harmony at Home – information and support for parent carers | Worcestershire County Council](#)
- CRUSH is an awareness raising and support programme to help young people make safe and healthy relationships. <http://www.westmerciawomensaid.org/crush/>
- [Relationships | The Family Hub | Worcestershire County Council](#)

### Friendships and relationship in teenagers

Making friends and starting new relationships are a big part of getting older. It's very common to fall out with friends or break up from relationships – which can be very difficult to deal with. You might also be in a relationship that doesn't feel right and need some advice about what to do. The websites below contain lots of information about making friends, peer pressure, healthy and unhealthy relationships, sex and much more. There is also information available for parents around how to talk to your child about friendships, sex and relationships.

[Friends, relationships and sex | Childline](#)

[NHS Choices - How to talk to your child about sex \(opens in a new window\)](#)

[NHS Choices - Sex and young people \(opens in a new window\)](#)

## SEND (Special Educational Needs and/or Disabilities)

*Please see Early Help Support above for support from Woodrush High School SEND Department*

If you are looking for information or advice the following links will help you:

[SEND Local Offer | Worcestershire County Council](#) or contact [localoffer@worschildrenfirst.org.uk](mailto:localoffer@worschildrenfirst.org.uk)

SEND Information, Advice, Support Service [SENDIASS Worcestershire and Herefordshire \(hwsendiass.co.uk\)](http://hwsendiass.co.uk)

[Social care support for children with disabilities | Worcestershire County Council](#)



Parenting support



Health and wellbeing



SEND Local Offer



Housing and finances

The **Online Family Hub** has been developed to provide you with a range of different types of resources that are available to you online, on the phone or face to face that you can access directly.

The Family Hub can offer you support and information with the challenge's family life can bring.

[The Family Hub | Worcestershire County Council](#)



Relationships



Early Help Family Support



GET SAFE



Early Help Booklet

**Early Help in Worcestershire** have created a booklet to help families find out about the help and support available in the county for children and young people aged 0-18 years old. The new booklet will help you and families find the most appropriate support.

To download this booklet, please visit: [The Family Hub | Worcestershire County Council](#)

## Worcestershire Young Carers

Worcestershire Young Carers aim to identify, and support children and young people aged 7 to 24 years who have a caring role within the home and help look after a parent, sibling, or grandparent due to illness, disability, physical or mental health difficulties or substance misuse.

[Worcestershire Young Carers/Shropshire Young Carers | YSS](#)

[Carers | Worcestershire County Council](#)

## Finance, Housing and Employment

If you are facing challenges around employment and income, please contact the local job centre who can with offer support with jobseekers' allowance, incapacity benefit, employment and support allowance and income support:

**Redditch Jobcentre Plus** - Prospect Hill, Redditch, Worcestershire United Kingdom, B97 4DL Telephone: 0845 6043719  
**Worcester Job Centre Plus**, Haswell House, Sansome Street, Worcester, WR1 1UZ Telephone: 0845 6043719



Citizen's Advice Bureau [Worcester Citizens Advice Bureau and WHABAC \(Worcester Housing and Benefits Advice Centre\)](http://WorcesterCitizensAdviceBureauandWHABAC(WorcesterHousingandBenefitsAdviceCentre)(citizensadviceworcester.org.uk))  
([citizensadviceworcester.org.uk](http://citizensadviceworcester.org.uk))

Building Better Opportunities is a service to help local people move closer to employment. [Building Better Opportunities](http://BuildingBetterOpportunities(fusionworcs.co.uk))  
([fusionworcs.co.uk](http://fusionworcs.co.uk))

For information on what financial and housing support is available in Worcestershire, please visit:  
[Housing and finances | The Family Hub | Worcestershire County Council](#)

## Parenting Support

The Starting Well Partnership offer a range of parenting support, information, groups, and courses. For information on the groups available please visit: [Parenting groups | Starting Well \(startingwellworcs.nhs.uk\)](http://Parentinggroups|StartingWell(startingwellworcs.nhs.uk))

Parenting Talk is an online hub offering information, advice, and a free confidential online chat with a parenting advisor.  
[Parent Talk - Support for Parents from Action For Children](http://ParentTalk-SupportforParentsfromActionForChildren)

Homestart can work with you to provide one to one support in the family home each week. This service provides support tailored to your needs and can help you as parents they learn to cope and build confidence to provide as best you can for your children.

[Home-Start | South Worcestershire \(home-startsw.org.uk\)](http://Home-Start|SouthWorcestershire(home-startsw.org.uk))

## Family Information Service

Do you need advice and support around finding childcare? The following link will provide you with the contact details of the Family Information Service's District Teams: [Family Information Service | Worcestershire County Council](http://FamilyInformationService|WorcestershireCountyCouncil)

## Substance Misuse

[Swanswell - Cranstoun](#)

Here 4 Youth is support service for children and young people up to the age of 18 who may be struggling with their use of drug and / or alcohol. [Here4YOUth Worcestershire - Cranstoun](http://Here4YOUthWorcestershire-Cranstoun)

## Do you have a family member in prison?

Do you have a family member in prison which is having an impact on your child? Support is available to work with both the person in prison and your family.

[NICCO](#)

Families First provides support and guidance in a safe space, to enable the whole family to cope with the demands of having a partner, and parent, in prison: [Families First | YSS](http://FamiliesFirst|YSS)

## Get Safe

If you are worried your child is at risk of being tricked, forced, or made to work in the criminal world please speak to a member of staff and visit [Get Safe](#) for help and information.

***If you are experiencing any of these challenges or issues affecting family life, please contact a member of staff who will be happy to provide you further advice and support.***